

EMA achieves ISO 9001:2008 Certification for Quality Management Systems

EMA, leading marking&coding specialist in Eastern Europe and developer of tracking&monitoring solutions, has achieved ISO 9001:2008 quality management system (QMS) certification by the International Organization for Standardization (ISO), demonstrating EMA's long-standing commitment to quality-of-service standards and customer satisfaction. ISO 9001:2008 certification measures a company's ability to meet and improve upon customer satisfaction and quality. EMA's certification demonstrates adherence to documented quality processes and procedures that ensure ongoing improvements in the development, production and support of EMA's systems.

The certification process began in August 2002 when EMA executed internal audits throughout the company. To verify that ISO initiatives were achieved, a comprehensive quality management system review was implemented that addressed all areas of operation -- from executive engineering in the fields of packing, packaging, warehousing, labeling of products and telematics manufacturing.

An independent auditing agency, SGS Systems and Services, conducted all ISO audits, including a review of business and quality systems, product design and documentation, and customer satisfaction tracking and ratings. In August 2002, SGS certified that EMA had successfully passed all company-wide audits and achieved full certification for the design and manufacturing of digital signal processing (DSP), data acquisition and software radio products.

"Conformance to ISO 9001:2008 quality-assurance standards required the implementation of some procedural changes.

We identified areas for improvement and created recommendations to resolve and streamline processes," said Zlatko Mastnak, director, EMA.

"The result is that EMA has created a focused, systematic approach to overall quality management that will improve service quality now and in the future," he added.

"Achieving ISO 9001:2008 certification demonstrates our continued global commitment to our customers,

our high level of service and our promise to streamline processes to meet and exceed customer demands," he concluded.



Certifikat / Certificate

za
sistem vodenja

EMA d.o.o.
Celje

Projektni in izvajalski inženiring na področju pakiranja, skladiščenja
ter označevanja izdelkov in embalaže, proizvodnja telematike

*ima vzpostavljen in ustrezno vzdrževan sistem vodenja,
ki izpolnjuje zahteve standarda*

ISO 9001:2008

Certifikat št. / Datum certifikacije

Q-463 / 2002-08-08

Izdaja 03 / 2009-11-20 Velja do: 2011-10-31

V imenu in za SIQ

Direktor



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and SIQ
hereby certify that the organization

EMA d.o.o.
Celje, Slovenija

for the following field of activities

**Project and executive engineering in the fields of packing,
warehousing and labelling of products and packaging,
telematics manufacturing**

has implemented and maintains a

Management System

which meets the requirements of the standard

ISO 9001:2008

Certification date: 2002-08-08

Issue: 03 / 2009-11-20 Validity date: 2011-10-31

Registration Number: SI – Q-463



René Wasmer
President of IQNet

Igor Likar
Managing Director of SIQ



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